## UNITED NATIONS POLICE DIVISION

## 2020

## ANNUAL REPORT STANDING POLICE CAPACITY



## FOREWORD

2020 marked 60 years since the first deployment of UN Police officers. Since that deployment to the United Nations Operation in the Congo (ONUC), UN Police, like the United Nations as a whole, has evolved in response to a changing world. As the operational arm of the Police Division, the Standing Police Capacity (SPC) continues to deliver on its tasks, notably in support of peace operations and furthering the role of UN Police as a system-wide service provider for mission and non-mission settings, working with partners to implement the Action for Peacekeeping shared commitments, along with Agenda 2030 and the Sustainable Development Goals, notably on peace, justice and strong institutions, gender equality, and partnerships.

2020 also witnessed the arrival of the COVID-19 pandemic, which required the United Nations Department of Peace Operations, including the Standing Police Capacity and all UN Police,



to adjust working methods to protect UN Personnel and prevent them from serving as vectors, to continue mandate implementation in peace operations, and to support host-States in fighting COVID. Despite calls by the Secretary-General for a global ceasefire, conflicts continued across many parts of the globe, and humanitarian disasters, continued human rights violations, a global financial crisis and transnational organized crime posed increased challenges to our work.

2020 kicked off with the successful organization of a workshop on IT needs of UNPOL in Valencia, Spain. I remember that a month later COVID-19 compelled the SPC to cancel another workshop in Vicenza, Italy, as participants were arriving. It was just the beginning. However, our business continuity was never challenged. In fact, with the guidance from UN Police Adviser, Luis Carrilho, in 2020 the SPC continued its support to UN peace operations, UN

Country Teams and Member States by maintaining its presence in the field and adjusting our business model to provide remote support where needed.

I trust that you will find in these pages a solid demonstration of the comparative advantage the SPC can bring as a system-wide service provider. I would like to duly salute the leadership of Maj. Gen. Christoph Buik, under whose tenure the SPC saw the initiation of the use of extrabudgetary funds from the German Federal Foreign Office for targeted support to address critical needs of peace operations, conflict prevention and sustaining peace. I would also like to reiterate to our partners that the SPC stands ready to advance and expand its collaboration and partner-ships under the leadership of our newly appointed Chief SPC, Commissioner Ann-Marie Orler, to whom I have the honor and privilege of handing over leadership of the Standing Police Capacity.

> Jaime Cuenca Officer-in-Charge, Standing Police Capacity 1st February 2020 - 15th January 2021



It is with immense pleasure that I am re-joining the UN Police Division family as the Chief of the UN Standing Police Capacity. When I arrived to the SPC during this challenging difficult time, I found a very professional team of SPC team members who dedicated their efforts throughout 2020 to deliver assistance to DPO and DPPA-administered missions and to the UN extended family. This coming year, 2021, will bring to the SPC new opportunities. I shall continue the excellent work undertaken by the SPC to date and under the leadership of the UN Police Adviser, Luis Carrilho, embrace the UN Secretary-General's vision on his 2030 Agenda. I hope to meet many of you during the course of this year.

Ann-Marie Orler Chief, Standing Police Capacity

Commissioner Orler has 30 years of policing experience at several levels, local, regional, national and internationally. The latest was as Head of the International Affairs Unit for the Swedish police in which she successfully implemented the international cooperation as part of the domestic policing especially in light of fighting organised crime. She also led an assignment from the government on fighting mobile organized criminal groups, that led to increased legal provisions for the Customs authority to support the fight. She has a law degree from the University of Uppsala. Ms Orler was a member of the board of Europol for 5 years and is a board member of the Folke Bernadotte Academy since 2014. She was the Deputy Police Adviser to the UN between 2008 and 2010 before she was promoted to the Police Adviser on the 8 March 2010 and announced as the "top cop" by the then Secretary General Ban Ki Noon. After ending the secondment, she returned to the Swedish police and played a coordinating role when the Swedish National police underwent the biggest reform since 1965 before taking up the position as Head of the International Affairs Unit.

## INTRODUCTION

The SPC, as the operational arm of the UN Police Division, supports the implementation of the mission of the UN Police, which is to enhance international peace and security by supporting Member States in conflict, post-conflict and other crisis situations to realize effective, efficient, representative, responsive and accountable police services that serve and protect the population (S/2016/952, para. 8).

## The Standing Police Capacity

SPC activities in 2020 focused on its tasks:

i) To deploy rapidly to provide the start-up capability for the police component of any new peace operation established by the Security Council;

ii) To respond in a timely, effective, and efficient manner to requests from UN peace operations and other entities, i.e., both mission and non-mission settings, including through the Global Focal Point for Rule of Law arrangement (GFP × );

iii) To operationalize the Strategic Guidance Framework for International Policing (SGF X) across the UN system, including through start-ups, provision of operational support, the design, development and delivery of specialized curricula, and the collection and dissemination of good practices.

In spite of the significant impact of the COVID-19 pandemic, the SPC continued to implement its tasks in 2020, contribute to Agenda 2030 and the Sustainable Development Goals (SDG X) and support the implementation of the Action for Peacekeeping (A4P X) shared commitments. Twenty-two of its officers carried out 15 physical deployments; 14 officers were involved in carrying out remote support on nine projects, and 26 officers contributed to six virtual training courses to various partners. The role of the extra budgetary (XB  $\sim$ ) financing from the German Federal Foreign Office has been crucial in this regard. Since 2019, when the funding program was initiated for both the SPC and the Justice and Corrections Standing Capacity (JCSC  $\sim$ ), there has been an increase in demand for technical support especially from field missions, and in 2020 the SPC kept receiving demands that it could fulfil to a large extent solo thanks to the extra-budgetary funding.

From its base in Brindisi, Italy, where it is a tenant unit of the United Nations Global Service Center (UNGSC \*), in 2020 the SPC provided support to eight peacekeeping operations, two special political missions and six other partners in non-mission settings. Support to peacekeeping operations involved leadership roles in UNFICYP (p.20) and law enforcement officers through OHCHR in Maldives (p.28), and through UNDP in Angola (p.29) and Zambia (p.33).

In terms of the operationalization of the SGF, the SPC continued its key involvement in developing the new UN Police Training Architecture by coordinating the six Curriculum Development Groups (CDGs) that prepared the Specialised Training Materials for UN Police (STM) and job-specific training modules (pp. 36-37). Other global projects involved the continuation of support to DPO's Policy Evaluation and Training Division (DPET) on the implementation of the Comprehensive Planning and Performance Assessment System (CPAS, pp. 38-39), as well as the organization and/or delivery of training and workshops, including a workshop in Valencia, Spain, on IT needs of UN Police (pp. 40-41).

## in 2020

MONUSCO (p.14), transition, IT and police analysis assistance to UNAMID (pp. 19-20), elections security assistance to MINUSCA (p.12), public order assistance to UNISFA (p.22) and strategic and technical advice to ÜNIÓGBIS (p. 21). MINURSO, MONUSCO, UNMIK, and UNMISS benefited from SPC support in CPAS implementation (pp. 38-39). In the last quarter, SPC officers deployed to the Democratic Republic of Congo (DRC) to provide support to MONUSCO for the newly arrived Specialized Team on Sexual and Gender-based Violence (SPT-SGBV) (p.16) and on reform and restructuring of the host-State police (p.17), while in UNMISS SPC officers worked on realigning UNPOL strategic priorities (p.23).

Projects in special political missions involved planning assistance to UNSOM (p. 25) and start-up support to UNITAMS (p. 26).

Support to entities in non-mission settings has also been accomplished through both physical deployment and remote assistance, often through the GFP. Specifically, the SPC provided remote support to UNDP The Gambia (p.30) on community policing, and deployed to UNDP Malawi to provide police advisory support (p.31) and to UNDP Nigeria in support of a police reform process (p.32). The SPC further provided assistance in developing and delivering online training and workshops to national police and other



The Strategic Guidance Framework for International Policing (SGF) "aims to enhance the effectiveness of UN policing through more consistent, harmonized approaches to the provision of public safety, police reform and support to host-State police services, and to enable the more sophisticated recruitment of staff with the necessary specialized skills and competencies to meet contemporary peacekeeping demands and challenges."

https://police.un.org/en/strategic-guidance-framework-international-policing

#### SDGs

"The Sustainable Development Goals are the blueprint to achieve a better and more sustainable future for all. They address the global challenges we face, including poverty, inequality, climate change, environmental degradation, peace and justice." https:// www.un.org/sustainabledevelopment/ SPC activities primarily advance SDG 16 (Peace, Justice and Strong Institutions), as well as SDG 5 (Gender Equality), SDG 17 (partnerships) and the overall Agenda.





A4P

The Action for Peacekeeping (A4P) initiative is a top priority for UN Police. "A4P aims to strengthen peacekeeping by spurring collective action by all peacekeeping stakeholders, including all Member States, the Security Council, the General Assembly, financial contributors, troop and police contributing countries, host countries, intergovernmental and regional organizations and the UN Secretariat." https://www.un.org/en/A4P The implementation goals are centered on eight priority commitment areas, which are anchored in ongoing areas of work including the Gender Parity Strategy and the SGF.





Extrabudgetary funds allocated by the German Federal Foreign Office through the "Targeted United Nations support through the Standing Police Capacity (SPC) and the Justice and Corrections Standing Capacity (JCSC) in the area of rule of law to address critical needs for conflict prevention, peace operations and sustaining peace" project. The project was signed in February 2019 with the provision of extrabudgetary funds in the amount of  $\in 2$ million over two years to support the activities of the SPC as well as the JCSC.



#### **JCSC & DDRSC**

The SPC, the JCSC and the DDR Standing Capacity (DDRSC) are complementary but separate capacities within the Office of Rule of Law and Security Institutions (OROLSI) that retain separate reporting lines as per relevant policies and guidelines. The SPC coordinates and works closely with the JCSC and the DDRSC from the early stages of preparation for joint or parallel deployments requiring an integrated approach to rule of law issues. Where appropriate, the three Capacities undertake joint mission planning, devise joint deployment strategies to maximize the impact of rule of law assistance and deploy together.



UNGSC

The United Nations Global Service Centre (UNGSC) is based in Brindisi, Italy, and provides critical Logistics, Geospatial, Information & Telecommunications Technologies services and Training to all Secretariat Entities, Peacekeeping and Special Political missions, Agencies, Funds and Programs of the UN system worldwide. The SPC operates as a tenant unit, and is included in the budget, of the UNGSC. Administrative and logistical support for the SPC is provided by DOS through UNGSC. <u>https://www.ungsc.org</u>



The Global Focal Point for the Rule of Law (GFP) arrangement is a United Nations platform co-chaired by DPO and UNDP that is designed to strengthen the provision of rule of law assistance to address and prevent violent conflict, to protect human rights and to restore justice and security for conflict-affected people. As a a field-focused arrangement, the GFP enables United Nations entities, including UNODC, UNHCR, OHCHR, EOSG, UNOPS, UN Women and others, to jointly pursue shared objectives.

**GFP** 

<u>https://www.un.org/ruleoflaw/ wp-content/uploads/2019/10/OROL-SI-Kit\_GFP-Insert\_17Sep\_FINAL.pdf</u>



# Navigating a year of pandemic



In 2020 the SPC demonstrated its agility by quickly adapting to continue supporting to UN peace operations and country teams. Given its status as a rapidly deployable UN Police tool, the travel restrictions resulting from the COVID-19 pandemic posed a significant challenge to the SPC. However, like the UN as a whole, SPC rose to the challenge, not only continuing physical support to peace operations but responding in new manners to needs in the field.

#### **Deployment extensions**

In March-April, the SPC extended its ongoing deployments on an ad hoc basis. The deployments of five SPC Officers to three of the largest peacekeeping missions (MONUSCO, MINUSCA and UNAMID) were extended to maintain support during this challenging time, demonstrating that SPC presence in the field could be continued where necessary while adhering to UN guidance relating to COVID-19.

#### **COVID-19 related activities**

Some of the activities the SPC undertook were in direct response to COVID-19. In fact, some projects were designed specifically in connection with the pandemic; these projects include: Support to OHCHR Maldives with a Workshop on Human Rights Approach to Policing During COVID-19 (p. 28); Support to Angola's Law Enforcement with Human RightsTraining and Guidance in the Context of COVID-19 (p. 29), and Support to UNDP Zambia onthe Standard Operating

## Procedures for the Zambia Police Service in Response to COVID-19 (p. 33). COVID-19 related tasks are marked with ( ) in the text.

#### **Remote assistance**

Remote assistance has been an integral—albeit relatively small—part of SPC modus operandi. As technological awareness and use of videoconferencing applications was on the rise across the globe in 2020, connecting virtually became an indispensable and powerful tool for the SPC to reach out to its partners and provide assistance either directly or through its personnel on the ground, and to organise online workshops and trainings. In 2020, remote assistance by the SPC team corresponded to a total 553 days (i.e. 4,424 hours), as seen in the chart above.



### Auswärtiges Amt

#### **Extrabudgetary funding**

Support from the German Federal Foreign Office, through the donor-funded 2-year Project signed in February 2019, has been most critical for the SPC in terms of its business continuity. As with the first year of its implementation, the project allocated funds assisted in complementing funding available in field Missions. In 2019, the extrabudgetary funding from Germany resulted in higher deployment rates compared to previous years; in 2020, it allowed the SPC to respond effectively to requests received from UN peacekeeping operations.



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## SUPPORT TO DPO-LED MISSIONS











SGF IMPLEMENTATION





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## ELECTION SECURITY & PUBLIC ORDER SUPPORT TO MINUSCA 1 Feb - 5 Aug / 28 Sep - 2 Dec



**OVERVIEW** - The maintenance of a safe and secure environment is critical in CAR for credible elections, due to the continuous presence of armed groups and the threat it poses to the population including the spread of security incidents countrywide. The main objective of this deployment was to support UN Police to strengthen the capacity of CAR Internal Security Forces (ISF) in election security preparation. This implied in particular : a) the development of the action plan for elections; b) the provision of technical guidance for development of a strategic electoral security and contingency plan; and c) the provision of strategic advice and technical assistance to MINUSCA and CAR authorities on electoral security and public order.

"My upmost appreciation for your invaluable added-value, through your engagement on elections in CAR during 9 months. Without you, indeed, security of elections in the whole country would have been totally different." MINUSCA Police Commissioner General Pascal Champion

#### **PROJECT HIGHLIGHTS**

Promoted the participation fo women for elections, especially through the creation of a "Police Hotline."

Advocated the formation of combined teams in each sub-region, to professionalize the judicial mechanism and secure criminal proceedings.

Encouraged woman representation among MINUSCA UNPOL in the field.

Coordinated 4 strategic seminars between MINUSCA Head of Police Component and CAR ISF Directors on decision-making for elections including COVID-19 impact.

A4P Commitment #1	Advancing lasting political solutions
A4P Commitment #2	Implementing the women, peace and security agenda
A4P Commitment #6	Strengthening impact on sustaining peace
SDG 5	Gender equality
SDG 16	Peace, justice and strong institutions

### VIRTUAL TRAINING WORKSHOPS TO POLICE **OFFICERS IN MINUSCA AND UNMISS** 24-28 August/14-18 September/3-4 December



OVERVIEW - Under the coordination of SPC OIC Team Leader/Training Adviser, a team of SPC and SPDS Officers developed and delivered three virtual workshops: Professionalism Development Virtual Sessions for Police Officers in MINUSCA (24-28 August) and in UNMISS (14-18 December), and MINUSCA UNPOL Training on Political Violence and Electoral Security & Police Role (3-4 December). The purpose of the first two workshops was to provide UN women police within MINUSCA and UNMISS with additional skills to create equal opportunities to perform duties required for promotion, and take part in career development opportunities that promote women's rights, gender equality and the full and meaningful participation of women in decision making, as well as to support the implementation of the mission mandate. The purpose of the third workshop was to provide MINUSCA police component with clear understanding of the human rights standards and policing and enhance the skills to perform duties as per the MINUSCA election security plan (PISE) during the entire election cycle: pre-, during and post-election phases.

102 participants (75% women)

Consecutive interpretation English/ French provided by the SPC Front Office

95 participants (42% women)

Consecutive interpretation English/ French provided by the SPC Front Office L'équipe SPC a eu le plaisir de recevoir les félicitations de @Lui RCA pour l'Atelier de perfectionnement professionnel pour les UNPOL à la MINUSCA, qu'elle organisa du 24 au 28 août en collaboration UNMISS:

Professionalism Develop

for UNMISS Police Offic 14-18 September 2020



A4P Commitment #2	Implementing the women, peace and security agenda
A4P Commitment #3	Strengthening protection
SDG 5	Gender equality
SDG 16	Peace, justice and strong institutions

## SUPPORT TO MONUSCO AS ACTING DEPUTY POLICE COMMISSIONER 12 January - 7 July





**OVERVIEW** - SPC Public Order Adviser was temporarily deployed to MONUSCO as Acting Deputy Police Commissioner (DPC) to fill the vacancy of the DPC. The primarily tasks were to assist the Police Commissioner in the formulation and implementation of the UN Police action plan, concept of operation, Mission Implementation Plan and Standard Operating Procedures, to coordinate operational details of the UN Police component activities in the Mission, and assume the duties and responsibilities of the Police Commissioner in his absence. The services of the SPC Officer became essential as the reality of COVID-19 set in. The deployment was extended eventually to end June and business continuity under COVID-19 became an integral part of the SPC Officer's task.

"The diversified expertise provided during this particularly challenging period of COVID-19 as well as your daily control over UNPOL activities significantly enhanced UNPOL performance and achievements during your temporarily tour of duty." MONUSCO Police Commissioner Awale Abdounasir



#### **ACTIVITY HIGHLIGHTS**

Assisted in drafting the PC Directive & UNPOL Contingency Support Plan on CODIV-19, to ensure business continuity, prevent UNPOL contamination and avoid being a vector of contamination; provided support to the PNC in the drafting of relevant guidelines and directives on their roles and responsibilities during the COVID-19 crisis.

Supported and implemented the deployment and rotation plans for IPOs and FPUs

Chaired the Steering Committee meeting of the Specialized Police Team on Organized Crime (SPT-OC).

Supported the Ebola and COVID-19 Task forces.

Represented UNPOL in a workshop organized by UNDP to develop a 2020-2021 action plan in view of the implementation of the UN Development Coordination Framework.

Provided support to UNPOL Gender Unit in reviewing the Triennial PNC Action Plan on fight against Sexual Violence.

A4P Commitment #4	Improving safety and securuty
A4P Commitment #6	Strengthening impact on sustainable peace
SDG 16	Peace, justice and strong institutions
SDG 5	Gender equality
SDG 6, 12, 13	As per the UN Environmental Strategy, to reduce
	environmental footprint of the UN Police Operation.
	A4P Commitment #6 SDG 16 SDG 5

## SUPPORT TO MONUSCO ON PLANNING, POLICE REFORM AND TRANSITION 23 January - 7 July





**OVERVIEW** - SPC Policy and Planning Officer was temporarily deployed to provide support to MONUSCO Police component on planning and on police reform and transition. During his deployment, which was extended to end-June in the wake of COVID-19, the SPC Officer was tasked with supporting the UNPOL Strategic Planning Unit and strengthen the planning, implementing and monitoring capacities of UNPOL in line with the national partners requirements to empower their decisional structures with strategic planning and project management. In addition, the SPC Officer supported the development of a monitoring and evaluation plan for the implementation of the Police Nationale Congolaise (PNC) Action Plan to prevent sexual violence and contributed to the progress of the implementation of MONUSCO Police mandate and the CONOPS with consideration on transition.



MONUSCO

#### **ACTIVITY HIGHLIGHTS**

Supported UNPOL Strategic Planning Unit to identify expected deliverables of MONUSCO Police during the transition process.

Supported drafting of interoffice memoranda for UNPOL targeted operational and healthcare supports to the PNC in the context of COVID-19.

Supported drafting of strategies and action plans to reinforce capacities and capabilities of PNC in Kasai Region and supporting other provinces with UNPOL presence.

Supported UNPOL Gender Unit reinforced UNPOL's quest to accomplish the PNC 3-year Action Plan against sexual violence, which seeks to significantly reduce all forms of violence and related death rates and end abuse, exploitation, trafficking and all forms of violence against women and children.

Ensured full, equal and meaningful participation of women in all stages of the peace process and systematically integrated gender perspectives into all stages of analysis, planning, implementation and reporting process, increasing the number of women at all levels and key positions.

Drafted M&E plans for UNPOL Gender Unit, Reform Cell and SOCSS with output, outcome and impact indicators.

#### **CONTRIBUTION TO A4P & SDGs**

A4P Commitment #3	Implementing the women, peace and security agenda
A4P Commitment #6	Strengthening impact on sustainable peace
SDG 5	Gender equality
SDG 16	Peace, justice and strong institutions

UNPOL #StandingPoliceCapacity assists #DRC uthorities with developing police indicators of achievement for the Strategic Plan for #Ituri Province, which has seen renewed ethnic #violence, as part of overall @MONUSCO transition process. #A4P #UNPOL

Nations Police

NPOL

## SUPPORT ON GENDER AND TO THE SPECIALIZED POLICE TEAM FOR SEXUAL AND GENDER BASED VIOLENCE (SPT-SGBV) 1 November 2020 - 2 February 2021





**OVERVIEW** - Security Council resolution 2502 (2019) urges MONUSCO to take into account gender considerations as a crosscutting issue throughout its mandate and to support the Government of the DRC to ensure the protection of civilians, including implementing its commitments on addressing all forms of SGBV in conflict, and requests MONUSCO to accelerate the coordinated implementation of monitoring, analysis and reporting arrangements on sexual violence in conflict. SPC Police Reform Officer was deployed to MONUSCO for the following: support the initial phase of deployment of SPT-SGBV to MONUSCO; take part in Joint Assessment Mission (JAM) along with SPT-SGBV; assist the SPT-SGBV in conducting the evaluation on capacities of PNC and enhancing the coordination mechanism in addressing SGBV issues; support SPT-SGBV in shaping its project plan in line with the MONUSCO Police priority, MONUSCO transition priorities and PNC's strategic priorities; and support the coordination within the mission and other stakeholders, including UNCT and GFP partners.

#### **ACTIVITY HIGHLIGHTS**

Introduced SPT-SGBV to working modalities of the MONUSCO Police Component during initial phase of their deployment.

Conducted a six-week Joint Assessment Mission (JAM) with SPT-SGBV to evaluate capacities of PNC and identify available coordination mechanism in addressing SGBV issues in Kinshasa, Goma and Bukavu.

Supported Gender Unit in the development of UNPOL Action Plan and Monitoring and Evaluation Plan for implementation of the PNC triennial action plan against SGBV.

Guided and supported the Gender Unit and SPT-SGBV to prepare annual workplans and finalized the Annual Roadmap for project focused SPT-SGBV activities.

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	A4P Commitment #2	Implementing the women, peace and security agenda
	A4P Commitment #3	Strengthening protection
	A4P Commitment #6	Strengthening impact on sustainable peace
	A4P Commitment #7	Improving partnership
	SDG 5	Gender equality
	SDG 16	Peace, justice and strong institutions

## SUPPORT TO MONUSCO ON REFORM, RESTRUCTURING AND PLANNING 1 November 2020 - 2 February 2021



**OVERVIEW** - Security Council resolution 2502 (2019) highlighted the need for a gradual transition and a responsible exit of MONUSCO through a progressive transfer of tasks from MONUSCO to the Government of the DRC, in coordination with the United Nations Country Team (UNCT) and other relevant stakeholders and partners. As part of MONUSCO mandate in regard to support the concept of security sector reform (SSR) in DRC, MONUSCO Police ought to assist the Police Reform Monitoring Committee (CSRP) in mapping, planning, designing and implementing the projects defined in the Five year Action Plan (2020-2024). SPC Police Reform Officer and SPC Policy and Planning Officer were deployed with the view to support a transition planning to ensure MONUSCO Police commit to Partnerships, Peacebuilding and sustainable peace through enhancing collaboration and coordination between the UN and UNCT together with relevant international, regional and sub-regional organizations to continue assisting the Government of DRC to build peace during transition process and after UNPOL exit.

Kasai Provinces.

#StandingPoliceCapacity

Chief\_SPC @chief\_spc · Nov 27, 2020

With support from @GermanyDiplo, @UNPOL SPC Police Reform Officers are now in #DRC We where they started con MONUSCO Police on transition plan and the Drawdown and E

#### **ACTIVITY HIGLIGHTS**

Supported drafting of MONUSCO Police Transition Framework highlighting the strategic transition concept, strategic objectives, conditioned-based benchmarks, transition phases and roadmap for implementation.

Supported drafting of Coordinating Mechanism strategy to reinforce coordination within the Police Component, and with MONUSCO Sections, UNCT and the national partners for mandate and transition implementation.

Supported drafting of MONUSCO Police Exit and Drawdown plan for Kasai, Kasai Central and Tanganyika Provinces and initiated consultations on Drawdown and Exit Plan for Ituri Province.

Supported preparation of extra post-exit projects profiles in Kasais & Tanganyika Provinces for consideration by Technical & Financial Partners.

Supported MONUSCO Police Strategic Planning Unit to prepare 2021 Annual Workplan and Performance Analysis plan in alignment with CPAS concept and strategic transition concept.

A4P Commitment #1	Advancing lasting political solutions
A4P Commitment #3	Strengthening protection
A4P Commitment #5	Supporting effective performance and accountability
A4P Commitment #6	Strengthening impact on sustaining peace
A4P Commitment #7	Improving partnership
SDG 16	Peace, justice and strong institutions

### SUPPORT ON TRANSITION IMPLEMENTATION PLAN, PROJECT MANAGEMENT AND LESSONS LEARNED 27 January - 8 July





**OVERVIEW** - As per UN Security Council Resolution 2525 (2020), the mandate of UNAMID was to end on 31 December 2020. In this context, SPC Logistics Planning Adviser and Public Order Officer were deployed to Darfur to assist UNAMID Police component. The support was aimed to: a) assist UNAMID in assessing the impact of existing State Liaison Function (SLF) projects to enhance capacity-building of the Sudan Police Force (SPF) in Darfur; b) assist to refine strategic documents for transition and assist UNAMID Police to prepare to the follow-on mission; c) and assist UNAMID Police in conducting a lessons learned exercise on progressive transition.

"The two SPC experts provided significant support to UNAMID Police through developing the transitional implementation plan, upgrading the police transitional monitoring system, assessing the SLF projects, drafting relevant SOPs and concept notes relevant to the transitional benchmarks, conducted a lesson learned exercises." Mr. Sultan Temuri, Ag. Police Commissioner, UNAMID.

management.

#StandingPoliceCapacity

support to UNAMID E in areas of police transition planning and

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#### **ACTIVITY HIGHLIGHTS**

Redesigned UNAMID Police Transition Implementation Plan (TIP) and assisted in transition planning, implementation and monitoring.

Assisted on planning proposals and preparing job descriptions for the follow-on UNPOL presence in UNITAMS.

Conducted a comprehensive lesson learned exercise for the transition of UNAMID under SLF project.

Drafted new SOPs for SPF on Community Policing, Female and Child Protection Units (FCPU), Digital Control Rooms (DCRs), Media Monitoring Rooms (MMRs) and Nayala Forensic Science Laboratory (NFSL).

Assisted UNAMID Police on their project management practices and conducted training.

Assisted in development of SPF human resources system.

Design and commissioning of app for Police Complaints.

A4P Commitment #2	Implementing the women, peace and security agenda
A4P Commitment #3	Strengthening protection
A4P Commitment #6	Strengthening impact on sustaining peace
SDG 5	Gender equality
SDG 16	Peace, justice and strong institutions

## REMOTE SUPPORT TO UNAMID ON THE REVIEW OF SOPs AND THE DEVELOPMENT OF INFORMATION TECHNOLOGY PROJECTS March - October





**OVERVIEW** - The SPC provided substantive remote support to UNAMID Police component, often in close coordination with the two SPC Officers already on the ground (see p. 18). From March to May, SPC Police Analyst was assigned to analyze the 9 Standard Operating Procedures (SOPs) developed by UNAMID Police for Sudan Police Force (SPF), where these procedures reinforce eight (08) Benchmarks outlined in UNAMID Police Transition Implementation Plan (TIP) and designed to establish a compelling roadmap for the transfer of police knowledge and skills to SPF. In addition, from April to October SPC IT Officer remotely developed, in collaboration with UNPOL IT team in UNAMID, mobile apps for the Complaint Management System (CMS) and mobile apps for the Hotline for Digital Control Room project for SPF; through the CMS mobile apps, citizens can complain about police wrongdoings, whereas through the Hotline for Digital Control Room mobile apps, citizens can call/text the SPF digital control room.

"You have prepared such a comprehensive report, which has covered very wide aspects. It was beyond our expectations". Mr. Ebrima Mboob, UNPOL Chief of Planning, UNAMID.

#### **ACTIVITY HIGHLIGHTS**

Analyzed 9 SOPs developed by UNAMID Police for SPF and UNAMID Police TIP.

Prepared a 77-page analysis and recommendations report, on policy, on structural, procedural, behavioral, capacity building, and logistics aspects and on overall police reform of SPF.

Provided recommendations on the implementation, monitoring and evaluation of all 9 SOPs.

Helped finalize the Mobile Apps of the Complaint Management System, in particular enabling use of Arabic language and a mechanism to save data to the main police server.



A4P Commitment #2	Implementing the women, peace and security
A4P Commitment #3	agenda
A4P Commitment #4	Strengthening protection
SDG 5	Improving safety and security
SDG 16	Gender equality
	Peace, justice and strong institutions

### ACTING SENIOR POLICE ADVISER FOR UNFICYP 1 April 2019 - 7 March 2020



**OVERVIEW** - SPC Police Reform Adviser deployed to Cyprus in 2019 as Acting Senior Police Adviser (ASPA) in order to fill the leadership gap in the UNFICYP police component. The task was to provide the overall leadership and manage the police component towards the fulfilment of the aim and strategic intent of the Mission Concept and UNPOL Concept of Operations (CONOPS). This involved advising the SRSG and other UN Mission leadership, leading the formulation and implementation of UNPOL mandate implementation and other plans, liaising with the Cyprus Police (CYPOL) and the Turkish Cypriot Police (TCP), and facilitating and monitoring CYPOL and TCP investigations in bicommunal village of Pyla of the Buffer Zone. The SPC also supported mechanisms such as the Technical Committee on Crime and Criminal Matters (TCCCM) and the Joint Communications Room (JCR). Following his return from mission, the SPC Officer continued working remotely with newly appointed UNFICYP SPA Chief Superintendent Fang Li.

#### **ACTIVITY HIGHLIGHTS**

Contributed to a proposal of a 4-point mechanism on criminal matters across the island.

Contributed to raising the ratio of UNPOL woman police officers from 33% to a peak of 43% during the tenure as Acting SPA.

Helped establish a workshop on "Cyprus' Bi-Communal Joint Communications Room from an International Perspective" that was hosted by the Lauterpacht Centre for International Law and the Centre for Penal Theory at Cambridge University.

With OHCHR, coordinated a 3-day workshop on "Human Rights in UN policing under the SGF" attended by 22 UNPOL.

Proactively pursued community-oriented and intelligence-led policing, introducing for example a bicycle patrols in old town Nicosia and foot patrols in Pyla.

A4P Commitment #1	Advancing lasting political solutions
A4P Commitment #3	Strengthening protection
SDG 5	Gender equality
SDG 16	Peace, justice and strong institutions
SDGs 6, 12 & 13	As per UN Environmental Strategy, to reduce environmental
	footprint of UN Police Operations

## STRATEGIC AND TECHNICAL ADVICE AND SUPPORT TO THE OFFICE OF THE DSRSG/RC IN GUINEA BISSAU IN VIEW OF TRANSITION 1 July - 31 December





**OVERVIEW** - In line with SCR 2512 (2020), a Transition Integrated Task Force Sub-Working Group (ITF-SWG) was established to support the transition process in Guinea Bissau from the drawdown and closure of UNIOGBIS to the reconfiguration of the UN presence to a non-mission setting, to take place in 2021. In tandem with the ITF-SWG, SPC Police Reform Adviser provided through remote assistance strategic and technical advice and support to the Office of the United Nations Resident Coordinator in Guinea-Bissau for its possible engagement in support of national rule of law and security institutions, in close cooperation with the UNCT. A second phase of SPC engagement foresees a physical deployment in 2021.

"I am very appreciative of Lt. Colonel Dee Dee Rodriguez' professionalism and dedication to duty. Her performance has been stellar, greatly facilitating the work of my Office." Dr. Mamadou Diallo, DSRSG/RC UNIOGBIS.

Bafatá

BISSAU

#### **ACTIVITY HIGHLIGHTS**

Together with SPC ToC Adviser, advocated a coordinated approach a strategic level PBF Concept Note on SSR, specifically in the areas of a National Police Academy and the Vetting and Certification Process for GB national police.

Participated in the review of planning for transition from UNIOGBIS to UN CTs Support to ROL and Security Institutions, to help identify specific approaches, processes or decisions drawn of past activities of the mission that could inform the future activities of ROLSI experts, RCO, UNCT and other national and international stakeholders.

Supported drafting of strategic level documents in coordination with OROLSI, such as the Common Country Analysis, preparations for the Sustainable Development Cooperation Framework (2021-2025) and review of the Joint UNCT Workplan for 2021 that outlines joint initiatives for support to Guinea Bissau RoL and Security Institutions under the extended Partnership Framework Between Guinea-Bissau and the United Nations (UNPAF) (2016-2020).

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A4P Commitment #6 Strengthening impact on sustainable peace	
SDG 16 Peace, justice and strong institutions	

## SUPPORT TO UNISFA PUBLIC ORDER AND FORMED POLICE UNITS 5 July - 27 November





UNISFA

**OVERVIEW** - UNISFA was established in 2011 in the wake of the agreement between the Sudanese Government and the Sudan People's Liberation Movement (SPLM) to withdraw their respective forces. In line with SCR 2519 (2020), the Mission included in 2020 three Formed Police Units (FPUs) in its operational strength. The aim of the SPC remote assistance in 2020 was to provide support to the UNISFA Police component to translate the Police Concept of Operations into mission-level operational directives with FPU as a key operational element of the Police component. The primary objectives of the SPC Police Reform Adviser and Public Order Officer were to set up the FPU Coordination Office and prepare the Individual Police Officers (IPOs) on the administrative and operational management of the FPUs.

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#### **ACTIVITY HIGHLIGHTS**

Supported the establishment of an FPU Coordination Office at HQ and sector levels.

Helped the Mission undertake all necessary groundwork to receive and operationalize the FPUs in the Mission.

Supported the UNISFA Police component to draft several documents including FPU Coordination Unit Structure, Task and Responsibilities, PC's directives on assessment and evaluation of UNISFA FPU performance, and PC's directives on handling weapons by FU personnel.

Advised on the possible quarantine measures upon the arrival of FPUs in mission area and on their roles and responsibilities in the context of COVID-19, when conducting joint operations with UNISFA Military.

Provided briefings on FPU selection, deployment, COE and evaluation, as well as basic training for UNISFA selected officers in charge of FPU-related issues.

A4P Commitment #3	Strengthening protection
A4P Commitment #4	Improving safety and security
SDG 16	Peace, justice and strong institutions

## SUPPORT TO UNMISS ON STRATEGIC PLANNING 11 November 2020 - 16 January 2021





OVERVIEW - UNMISS is undergoing a strategic shift, due to an improved security situation with diminished political violence and implementation of the Revitalized Agreement; also, based on security risk assessments, some of the POC sites have been re-designated as IDP camps which are now under the responsibility of South Sudan National Police Service (SSNPS). This re-designation has provided opportunity to the UNPOL component to employ resources for mandate implementation outside the IDP camps and carry out activities aimed at broader POC in these states, which will now require a new posture for UNPOL and will allow them to expand beyond the IDP camps and remaining two POC sites to enhance efficiencies and increase its protection footprint throughout the country. In order to assist UNMISS UNPOL component in this changed operational environment and re-prioritize their strategic and operational objectives, the Police Commissioner UNMISS requested assistance from the SPC.

"We are very appreciative of the professional support provided by SPC on review and realignment of UNPOL priorities in the changing operational posture." UNMISS OIC PC/Deputy Police Commissioner Mutasem A. Almajali

#### **ACTIVITY HIGHLIGHTS**

Reviewed and made recommendations for revision/updating of key strategic documents including CONOPS, UNPOL SOP, Transitional Benchmark Frameworks and UNPOL Mission Statement and Strategic Priorities, in line with UN Strategic Guidance Frameworks and other relevant policies and guidelines for the changing operational posture of UNPOL.

Conducted a review of UNPOL component workforce and proposed strategic shifts for teams at the field level composition and tasking with prime focus and standardization of all tasking and team formations both at MHQ and field levels. Based on review also identified the need for new skill sets to achieve UNPOL objectives. € @chief\_spc + Dec 2

eadership, to discuss the UNPOL Strategic Priorities related to the transitions of the POC Sites to IDP and to identify the realignment of tasking in the posttransition period. With support from @GermanyDiplo



Reviewed UNPOL current posture in supporting SSNPS police reform and training needs analysis, identified challenges and offered recommendations for way forward with proposed restructuring of Community Policing & Reform pillar under a revised Capacity Building and Development framework, including support to the UNPOL development of its Community Oriented Policing Strategy.

A4P Commitment	#1 Advancing lasting political solutions
A4P Commitment	#2 Implementing the women, peace and security agenda
A4P Commitment	#3 Strengthening protection
SDG 5	Gender equality
SDG 16	Peace, justice and strong institutions

## SUPPORT TO DPPA-LED MISSIONS













PHYSICAL DEPLOYMENT

### SUPPORT TO UNSOM ON STRATEGIC PLANNING 18 November 2019 - 21 February 2020





**OVERVIEW - SPC Police Reform Officer deployed to Somalia in the capacity of Planning** and Reporting Adviser to support UNSOM Police Planning Cell. At the inception, he partnered with SPC Policy and Planning Officer to conduct an Election Exploratory Exercise sponsored by UNDP to assess the Somali Police capacity to provide safe, effective and transparent security during the elections processes leading up to the 2020-2021 elections and including the post-election period. The assessment included capacity gaps, election security plans, training gaps and command and operational levels preparedness. The task with UNSOM Police was to coordinate the reporting function and provide support the UNSOM Police Section in reformulating the work plans of the Police Section in accordance with the new Concept of Operations (CONOPS). The development of UNSOM Police Section's contingency planning on emerging crisis situations was also incorporated within the scope of SPC Officer's work. In the course of his deployment, the SPC Officer was also assigned to work as Chief of Staff to HOPC, UNSOM Focal Point for the HOPCs Intermission Retreat, Public Information Officer (PIO), as well as the Component's Environment Focal Point. He further supported in various personnel and gender issues and throughout his deployment ensured mainstreaming of gender issues in planning processes.

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#### **ACTIVITY HIGHLIGHTS**

Contributed to the promulgation of the UNPOL Gender Action Plan (GAP) and UNSOM Uniformed Gender Parity Strategy (UGPS) Reports.

Coordinated the preparation of the mandatory Leadership Dialogue session for the staff of ROLSIG and was further nominated by the Police Commission to support the Mission in conducting the leadership dialogue for various staff in UNSOM.

Supported the Mission in conducting the leadership dialogue for various staff within ROLSIG and also from other UNSOM components.

Proactively contributed on the preparation of the Component Workplan 2020.

#### **CONTRIBUTION TO A4P & SDGs**

	A4P Commitment #2	Implementing the women, peace and security agenda
	A4P Commitment #6	Strengthening impact on sustaining peace
	SDG 5	Gender equality
	SDG 13	Climate action
	SDG 16	Peace, justice and strong institutions

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### SUPPORT TO UNITAMS December



OVERVIEW - Security Council Resolution 2425 (2020), adopted on 3 June 2020, established the United Nations Integrated Transition Assistance Mission in Sudan (UNITAMS), with the objectives of assisting the political transition. The Mission mandate is to support the democratic transition, the peace process, peacebuilding and the mobilization of aid. Under the strategic objective (iv), the Mission is mandated, inter alia, to "[a]ssist, advise and support the Government of Sudan's capacity to extend state presence and inclusive civilian governance, in particular through strengthening accountable rule of law and security sector institutions and building trust between state authorities and local communities, including through community-policing initiatives, or other methods of unarmed civilian protection, and providing advisory and capacity building support for security authorities, in particular the Sudanese Police Force (SPF), including through United Nations advisers." Assistance from the SPC was requested in planning and paving the way for the deployment of the Police component, and in order to contribute to the Police component's immediate and longer-term effectiveness, efficiency and professionalism. By end 2020, SPC Planning & Budget Officer deployed to Khartoum, and is to be joined in early 2021 by SPC Public Order Officer.

#### RESPONSIBILITIES OF THE SPC TEAM

Support the development of mission-specific documents to assist the planning process for the police component.

Support the finalization of the Police ConOps and mission-level operational directives.

Considering the challenges to the protection of civilian including in view of the closure of UNAMID, assist the Police Component in developing a roadmap for the handing over of security responsibilities to GOS/SPF to ensure protection of civilians through capacity building against benchmarks and indicators.

Assist in providing inputs of UNITAMS police component in line with the ConOps and support them in having the inputs integrated into the Mission's results-based budget.

## **SUPPORT IN NON-MISSION** SETTINGS











SGF IMPLEMENTATION





## WORKSHOP ON HUMAN RIGHTS APPROACH TO POLICING DURING COVID-19 28 June - 2 July



<u>Maldives</u>

OHCHR

**OVERVIEW** - A virtual workshop for Maldives Police officers on human rights and law enforcement in the context of the emergency measures in response to Covid-19 was jointly organized by SPC and OHCHR from 28 June to 2 July. The workshop provided Maldives Police Service (MPS) officers with appropriate knowledge, skills and attitudes relevant to policing communities in the context of COVID-19, including addressing evolving issues related to the preparedness, the response and the recovery from the pandemic. The workshop also focused on human rights and gender perspectives as the basis for professional policing. Upon the request of MPS leadership, a virtual debriefing was organized on 12 August for the senior officers of the MPS as a follow-up to the workshop. The debriefing included sessions a) feedback on the workshop, b) interactive session and 3) the way forward - next steps and priorities.

"We look forward to continuing to work together on our plans, especially when we will be over the current very difficult situation." Francesca Marotta, Chief Methodology, Education and Training Section, OHCHR

#### **ACTIVITY HIGHLIGHTS**

Made individual police officers be aware of their own safety and be consistent in applying precautionary measures.

Provided better understanding of how some of the day to day operational duties such as arrests, detention and other regular policing tasks needs to be performed during the Covid-19 situation.

SPC to continue to provide necessary technical assistance as requested by UN entities in Maldives with approval from Police Adviser.

#### MALDIVES VIRTUAL WORKSHOP Remain Rights and law enforcement in the centext of the emergency measures in response to covid-19

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A4P Commiment #5 Supporting effective performance and accountability	A4P Commiment #3	Strengthening protection
	A4P Commiment #5	Supporting effective performance and accountability
SDG         16         Peace, justice and strong institutions	SDG 16	Peace, justice and strong institutions

## SUPPORT TO THE COUNTRY'S LAW ENFORCEMENT WITH HR TRAINING AND GUIDANCE IN THE CONTEXT OF COVID-19 19-22 May





**OVERVIEW** - In view of supporting the Government of Angola's response to COVID-19 and the context of the existing partnership between the Angolan Ministry of Interior and the UNDP in Angola for technical assistance in the field of human rights and law enforcement, a 4-day training program was organized to designated representatives of Angola MOI and Police. In partnership with UNDP and OHCHR, the SPC delivered in virtual mode a workshop aimed to raise awareness among security agents about the non-derogable rights in the process of the enforcement of the state of emergency (SoE) measures: "Strengthening the Promotion, Protection and Observance of the Non-Derogable Rights in the Application of the SoE Measures and Complementary Guidelines".

"Thank you again for your support on this - the SPC will be key for the success." Henrik Fredborg Larsen, Residential Representative a.i., Angola

#### ACTIVITY HIGHLIGHTS

The program focused on key police operational issues in the context of State of Emergency under COVID-19 and non-derogable human rights.

Focus on 4 areas of daily duties: (i) principles and standards for investigating potential incidents involving citizen claims of violation of rights; (ii) rights and humanitarian principles and legal terms in the context of detention, migration and refugees; (ii) when the use of force by security forces is warranted; and (iv) the context of arrest or compulsory detention.

> All modules were made available in Portuguese, the official language of Angola.

e, HR and the State of Emergency under #COVID19. The program is a aboration of **SPC** and OHCHR @UNHumanRights with **@UNDPAngola** 

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#### **CONTRIBUTION TO A4P & SDGs**

A4P Commiment #3	Strengthening protection
A4P Commiment #5	Supporting effective performance and accountability
SDG 16	Peace, justice and strong institutions

UNDP ANGOLA

## SUPPORT TO THE UNDP IN SUPPORT OF THE GAMBIA POLICE FORCE FOR THE ROLL-OUT OF THE COMMUNITY POLICING STRATEGY April - December





The Gambia

UNDP

**OVERVIEW** - In partnership with UNDP Gambia Country Office, the Government of The Gambia launched in 2018 the initiative "Strengthening Rule of Law and Enhancing Justice and Security Service Delivery in the Gambia". The project includes the support of the Gambia Police Force (GPF) in the development and implementation of its Community Policing Strategy, Implementation Plan and recommendations from a Pilot report, which aim to begin repairing the police image and rehabilitating public trust. To support the roll-out of this community policing initiative, a field deployment of an SPC officer was initially envisaged, yet due to COVID-19 and related restrictions SPC support was limited in 2020 to remote assistance.

#### **ACTIVITY HIGHLIGHTS**

Developed templates for police use at the post, district, regional and national levels for the collection of Crime Statistics Report data on all reported crime, broken down by categories.

A Crime Report format was provided.

Supported UNDP and Forte Innovation (private IT Consultants) in developing a digitalized system for the Police, and a mobile data collection application to facilitate field reporting on selected crimes.

#### **CONTRIBUTION TO A4P & SDGs**

A4P Commiment #3

Strengthening protection

## ADVISORY SUPPORT TO THE MALAWI POLICE SERVICE 13 January - 11 February





Ialawi

UNDP

**OVERVIEW** - Establishing and maintaining a secure and peaceful environment for the post-election period in Malawi in the eve of the promulgation of the results by the Constitutional Court was of critical importance. In this context, the SPC supported UNDP in assisting the Malawi Police Service (MPS) on enhancing the safety and security. Comprising two Officers, the SPC team provided strategic and technical guidance for countering negative media depiction, including tactical and operation advice to MPS on anticipation and large-scale joint operations in public order. The SPC in partnership with UNDP provided strategic and technical support to MPS on planning, intelligence or decision-making mechanisms and the coordination security operation in terms of crowd control.

"The positive news report on the Malawi Police Service is a direct result of the capacity building work done by the SPC, particularly the national meeting of Officers in Command held the week of 20 January." Ms. Sabina Lauber, UN Senior Human Rights Advisor, Malawi.

#### **ACTIVITY HIGHLIGHTS**

Facilitated a two-day workshop for 52 senior MPS senior officers on public security issues with reference to the Constitutional Court ruling in terms of the contested 2019 Presidential Election.

Contributed significantly to the improvement of the media outreach dimension of the police media releases with relevant public information, towards increasing the transparency and confidence among communities.

Initiated a new dimension for the VIP protection section, including critical infrastructure identification and assessments for prioritization within Police Mobile Services.

A4P Commiment #1	Advancing lasting political solutions
A4P Commiment #2	Implementing the women, peace and security agenda
A4P Commiment #3	Strengthening protection
A4P Commiment #6	Strengthening impact on sustainable peace
SDG 5	Gender Equality
SDG 16	Peace, justice and strong institutions

## ASSISTANCE TO UNDP NIGERIA TO SUPPORT POLICE REFORM IN NIGERIA 16 November - 6 December



**OVERVIEW** - The Nigeria Police Force (NPF) is a very large organization and was one of the first police contributors to UN peacekeeping since 1960. In 2020, the Government of Nigeria expressed a strong commitment to reforming and reorganizing the NPF, recommending among other measures the implementation of a White Paper authored by the National Human Rights Commission (NHRC) in 2019. The UNDP was requested to support the Police Reform in country, and thereafter requested expert support from the SPC to assist and advise the police reform process in these early stages, identifying substantive areas of engagement in the medium term, supporting the process of engagement with bilateral partners as it relates to the police reform agenda, and working with the Country Office in development of a project to support this process."

"The United Nations Police remains deeply committed to our fruitful and successful partnership with UNDP, especially through the Global Focal Point for the Rule of Law arrangement, and we look forward to further collaboration." Luis Carrilho, Police Adviser and Director, United Nations Police Division

#### **PROJECT HIGHLIGHTS**

Advocacy for an institutional change of the NPF from a "police force" to a "police service."

Comprehensive report with observations, advice and recommendations on the police reform process and prioritizing actions in short, medium and long term as well as the quick wins.

High-level advocacy and engagement with key interlocutors to build consensus on the process of reform, and technical advice, briefings and debriefings to UNDP Resident Representative and other stakeholders on police reform process with reference to international and regional best practices.

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	A4P Commitment #3	Strengthening protection
	A4P Commitment #7	Improving partnership
	SDG 16	Peace, justice and strong institutions

## SUPPORT FOR THE STANDARD OPERATING PROCEDURES FOR THE ZAMBIA POLICE SERVICE IN RESPONSE TO COVID-19 26-30 May



**OVERVIEW** - The UNDP in Zambia worked with the Zambia Police Service (ZPS) to develop Standard Operating Procedures that would guide police officers and other security agencies in responding to the context of the COVID-19 outbreak. It is in this context that UNDP Zambia requested the participation of the SPC in designing and delivering virtual sessions on a) human rights and COVID-19 response, and b) coordination with other government institutions in the COVID-19 response. The 5-day virtual ToT workshop that ensued in collaboration with UNDP and OHCHR, allowed the ZPS to successfully launch the SOPs, equipping them to roll-out training to police officers across the country. This escalated training incorporated key internal human rights standards fully aligned with good global policing practices.

"This Standard Operating Procedure is an important tool that will help our institution to effectively contribute to achieving the objective of the Zambia COVID Preparedness and Response Program." Inspector General of Police Kakoma Kanganja, ZPS.

#### **ACTIVITY HIGHLIGHTS**

ToT and subsequent escalated training that equipped police officers with appropriate knowledge, skills and attitudes relevant to policing communities in the context of COVID-19 outbreak and control.

Participation of 12 senior ZPS officers.

Motivated enhanced attitudes of ZPS personnel with regard to recognition and respect for human rights and gender in the context of policing communities during the COVID-19 outbreak.

#### Chief\_SPC @chief\_spc · Jun 15

 @UNPOL #StandingPoliceCapacity supported Zambia Police 
in developing their new standard operating procedure on COVID-19, which has just been launched.

@UNDPZambia #SDG16 zambiapolice.gov.zm/index.php/112-.



"This Standard Operating Procedure is an important tool that will help our institution to effectively contribute to achieving the objective of the Zambia COVID-19 Preparedness and Response Program" Inspector General of Zambia Police Kakoma Kanganja

Zambia Police

#### **CONTRIBUTION TO A4P & SDGs**

A4P Commitment #3	Strengthening protection
A4P Commitment #5	Supporting effective performance and accountability
SDG 16	Peace, justice and strong institutions

UNDP ZAMBIA

## GLOBAL PROJECTS











SGF IMPLEMENTATION





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## UNITED NATIONS POLICE TRAINING ARCHITECTURE

SUPPORT TO DPO'S POLICY EVALUATION AND TRAINING DIVISION (DPET) IN THE IMPLEMENTATION OF THE COMPREHENSIVE PLANNING AND PERFORMANCE ASSESSMENT SYSTEM (CPAS)

## WORKSHOPS AND TRAINING DELIVERY

### UNITED NATIONS POLICE TRAINING ARCHITECTURE

As the professional and personal requirements for successful work in peace operations continuously increase, the UN's Police Division together with DPO's Policy Evaluation and Training Division (DPET)/Integrated Training Service (ITS) recognized the importance of ensuring a more consistent and standardized UN-POL approach to advising on public safety, police reform and technical support to national police and other law enforcement agencies. In April 2019, the United Nations Police Training Architecture Program was initiated to improve current, and develop new, UN Police training materials and ensure its compliance with the SGF and other relevant UN guidance. The aim of this Program is to strengthen individual and police component performance and mandate delivery.

In your endeavours, you have ensured the ownership and acceptance of the new curricula amongst the Member States, while benefitting from the diversity of experience found in Member States' training institutions, in order to meet at best their capacities and needs." Luis Carrilho, United Nations Police Adviser, Police Division, OROLSI



The SPC has been involved in the Program from its onset. Members of its team participated in all six Curriculum Development Groups (CDGs), consisting of training experts from the Member States and partner organizations, with due regard to geographical and gender diversity.

The SPC organized two workshops: a CDG3 Workshop on Police Monitoring, Mentoring and Advising (17-21 February) in Dakar, Senegal with support from the


German Federal Foreign Office through extrabudgetary funds; and a CDG4 Workshop on Police Capacity-Building and Development (12-21 February) in Brindisi, Italy with support from the USA and Germany.

Other four scheduled workshops had to be cancelled due to COVID-19. All CDGs relied on virtual meetings and teleconferences to counter the geographic distance and restrictions under COVID-19, and to meet the set objectives by previously agreed deadlines.



SPC Officers coordinated the meetings and deliverables of CDGs, which in 2020 finalized the development of Specialized Training Materials for UN Police (STM) and job-specific training courses for police personnel, within the set deadlines, respectively 31 August and 31 December.

CDGs	Member States participating
Community-oriented Policing	Eight Member States from Africa, Asia- Pacific, Europe and Middle East
Intelligence-led Policing	Eight Member States from Africa, Americas, Asia-Pacific and Europe
Police Monitoring, Mentoring and Advising	Ten Member States from Africa, Americas, Asia-Pacific and Europe
Police Capacity-Building and Development	Eight member States from Africa, Americas, Asia-Pacific and Europe
Public Order/POC/Use of Force	Nine Member States from Africa, Americas, Asia-Pacific and Europe
Crime Intelligence	Six Member States from Africa, Americas and Europe, and UNODC

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## SUPPORT TO DPO'S POLICY EVALUATION AND TRAINING DIVISION (DPET) IN THE IMPLEMENTATION OF THE COMPREHENSIVE PLANNING AND PERFORMANCE ASSESSMENT SYSTEM (CPAS)

In its overall work, the SPC works closely with the Policy, Evaluation and Training Division (DPET) to transmit experiences from the field and identify, implement and promote effective UN policing practices. Building on this cooperation, the SPC has supported the DPET Evaluations Team in the roll-out of the Comprehensive Planning and Performance Assessment System (CPAS) since its launch in 2018. As the name indicates, CPAS is an integrated planning and performance assessment tool that makes peacekeeping operations more effective at preventing and resolving conflicts in order to improve people's lives. CPAS strengthens mandate implementation and impact by enabling: improved understanding of the

context through integrated mapping; whole-of-mission planning, anchored in, and responsive to, local context; performance assessment; and evidence-based decision-making to adapt and improve operations.

During the course of 2020, three SPC personnel – the Legal Adviser, Logistics Officer, and IT Officer continued the SPC's collaboration with the DPET Evaluations Team in implementing CPAS.



Support commenced with the SPC Legal Adviser deploying briefly to **MONUSCO** (13-18 January) and **UNMIK** (28 January – 15 February) and the SPC Logistics Officer deploying to **MINURSO** (18 January – 29 February); COVID-19 travel restrictions required subsequent planned travel to be postponed. However, work continued, with those and other missions, in forwarding CPAS, in an environment which required flexibility in telecommuting and necessitated support to the field in evidencing not only how they have continued mandate implementation, but also how various missions adjusted to the pandemic.



## Training

The COVID-19 pandemic and associated health and travel restrictions affected the timetable for the launch of CPAS in the four remaining peacekeeping operations who had not already commenced implementation in 2018/2019. DPET adapted to this situation, working to develop virtual alternatives to support CPAS implementation in missions, notably training of mission staff. From May through September 2020, the SPC Logistics Officer worked with the DPET team to develop the methodology and modules for CPAS online training, which has already been used for several peacekeeping operations including but not limited to UNFICYP and MONUSCO.

## Support in Context Mapping, development of Results Frameworks and Performance Assessments

Focusing on remote support and working with DPET and mission staff across the globe, the SPC personnel supported missions including **MINUSCA**, **MINURSO**, **MONUSCO**, and **UNMIK** in completing necessary context mapping, further refining their results frameworks, and undertaking performance assessments. For example, between August and December the SPC Logistics Officer took part in leading and coordinating the remote review process of the UNMISS results framework. The process involved aligning terminology, running context analyses, identifying key stakeholder characteristics and setting out the Missions' intended outcomes.

## CPAS and Protection of Civilians (POC) workshop

On 3 December 2020, SPC Legal Adviser and a member of the DPET/CPAS team co-facilitated a virtual CPAS/POC workshop bringing together approximately 30 participants, primarily CPAS focal points and POC Advisers and Officers from MINUSCA,

MINUSMA, MONUSCO, UNAMID, UNIFIL, UNISFA, and UNMISS. The workshop was held in follow-up to a discussion with POC focal points in August 2020 to continue exploring how CPAS can aid missions in demonstrating their impact in POC.

The workshop comprised two sessions. The first session focused on how POC has been integrated in CPAS results frameworks, explicitly and/or implicitly across all three tiers of POC action, and how this integration is providing information useful in helping to assess POC impact. The second session discussed how, within their CPAS results frameworks, missions are using similar but distinct indicators that may be useful in providing supporting evidence of the respective mission's impact in POC, particularly in areas which may have been more difficult to assess in the past, for example relating to dialogue and engagement (Tier 1).

## **CPAS IT Platform**

The SPC IT Officer worked alongside the CPAS IT team on further development and upgrades to the IT platform which supports CPAS. Working in response to requests from the field, and as the CPAS methodology was refined based on lessons coming from missions, the team made improvements to the platform, including but not limited to upgrades to the automated CPAS automated reporting template customized according to peacekeeping mission, automated tagging, core improvements to increase functionality, and initial analysis for the use of Al for smart tagging of CPAS indicators.



For more information on CPAS see <u>https://peacekeeping.un</u>.org/en/cpas

## WORKSHOPS AND TRAINING DELIVERY

With training expertise in development, delivery and evaluation exercises, the SPC supports and provides expertise in training initiatives and encourages the use of knowledge management (KM) tools to further the mission of the UN Police. Upon request from PD Headquarters or by invitation from partner organizations, the SPC has been called upon to participate in workshops and deliver training presentations. Its interventions in 2020 ranged from lectures by its staff members to organizing and delivering training workshops.

## IT Workshop in Valencia, Spain: Focusing on the information technology needs of UN Police, 20-21 January

During the UN Police Week held on 4-8 November 2019, HOPCs had agreed to participate in the workshop on new technologies in Valencia, Spain initiated by the SPC, in close collaboration with the UNGSC, to identify technological gaps and innovations that can affect mandate delivery.

The first Workshop on Information Technology Needs of UN Police took place at the UN Information and Communications Technology Facility in Valencia, Spain, on 20 and 21 January. It was delivered by the SPC in partnership with the Office of Information and Communications Technology (OICT), and was funded through the extrabudgetary funds of the German Federal Foreign Office.

Senior leadership of the police components of various peace operations and managers from OICT, as well as participants from OHCHR, ZIF Center for International Peace Operations, UNODC, NATO Stability Policing, and the Centre of Excellence for Stability Police Units (CoESPU), addressed the following topics:

- The use and adoption of existing United Nations tools that can support the effective implementation of United Nations Police mandates in diverse operating environments;

- How integrated United Nations Police data can inform whole-of-mission efforts; and

- Technology gaps, challenges and potential remedies.

The workshop paved the way for a stronger future cooperation between the two offices, PD and OICT.



## PD Gender Toolkit Course, New York 14-16 January.

The key understanding of gender concepts by all PD staff remain an important milestone for the Police Adviser and for the effective implementation of the Uniformed Gender Parity Strategy and PD Gender Action Plan. Three one-day PD Gender Toolkit courses were organized with the participation of SPC Officer and Gender focal point, and were attended by 44 PD staff officers and one Liaison Officer from the Global Focal Point for Rule of Law Office. The courses included five lessons identifying how PD staff could implement gender mainstreaming in their daily activities in police policy development, planning processes, backstopping field missions and recruitment and retention.

## Roundtable on Gender, Madrid 3-4 March

The SPC was invited by the Spanish National Police to attend a roundtable workshop on Women, Peace and Security on 3-4 March in Madrid, Spain, and gave lectures on a) the consequences of armed conflicts on women, which is one of the fundamental pillars of the Beijing declaration and b) working as police in peacekeeping operations.



## Other interventions

Participation in other workshops and training as lecturer(s)/facilitator(s):

- OSCE BMSC Roundtable
- ESDC Course on the Comprehensive Approach to PoC
- IACP 2020 Online Training Event & Expo
- PD Virtual Roundtables on Emerging Good Practices
- & Lessons in the Context of COVID-19
- PD Serious Organized Crime FPN VTC





We highly appreciate your outstanding contri-

bution as panelist, which was essential to achieve the goals of our programme—linked to the commemoration of the IV Conference of Women held in Beijing in 1995—adding value to the discussion and highlighting the importance of the empowerment of women in any kind of fields." Comisaria Eulalia González Peña, Dirección General de la Policia.

# STANDING POLICE CAPACITY STAFF MEMBERS











SGF IMPLEMENTATION



Officer-In-Charge



Jaime Cuenca - 25 yrs. exp. Project management; police capacity development; THB investigations; mentoring; immigration; borders; training.



Faisal Shahkar - 32 yrs. exp. Police capacity building; in service training /professional development; rule of security sector reform; intelligence led policing; peacebuilding and conflict management; police leadership.

#### Legal Affairs Adviser



Jeffrey Buenger - 26 yrs. exp. Protection of civilians; international humanitarian and human rights law; enforced disappearances; rule of law; legal/policy research, analysis and drafting; CPAS.

#### Police Reform Officer



Odia Contrey Acopet - 29 yrs. exp. Police/security sector reform & development; policy development / planning; election security; inspectorate/oversight; project management; protection of civilians; police capacity.

Public Order Officer



Police operations; public order; police planning; formed police units; armament of special police units; training.

The SPC has an authorized strength of 36 personnel within the UNGSC budget, and includes specialists in a range of police areas, broader administrative and development areas, as well as legal affairs, and is headed by a Director (D1) who serves as one of two principal officers for the UN Police Adviser.



Amod Gurung - 37 yrs. exp. Peacebuilding in areas of governance and rule of law; security sector reform; police capacity development; project management; protection of civilian strategic and tactical expertise.

#### Police Reform Adviser



Dongxu Su - 26 yrs. exp. Police reform; capacity building and development; security sector reform; immigration; strategic planning; project management; cross-border organized crimes; HR management; training.

#### Community Policing Adviser



Zafer Ersin - 25 yrs. Cxp. Community policing; crime investigation; project management; command & control; management; election security.

#### Investigations Adviser



Crimes Investigations; investigations of international organized crimes; community policing; planning; capacity building; training.



Ahmed Abdelrahim - 31 yrs. exp. Strategic planning & assessment; project management; security sector reform; human resources management & development; public order management; training; election security.

Police Reform Adviser



Dee Dee Rodriguez - 23 yrs. exp. Training; investigations; tactical medical; trafficking in persons; drug trafficking and other forms of SOC; counterterrorism; border and maritime security; project management; election security.

#### Community Policing Officer



yrs. exp. Community policing; border control and management; trafficking in human beings; human resources.

#### Transnational Crime/Police Reform Adviser



Administration and development of police forensic capacities; investigations of cases of terrorism, organized crime, drug trafficking, extortion; police reform; project management.



Catherine Rompato - 27 yrs. exp. International relations; research and analysis; impact evaluation; organizational development; project management; reform and change management; strategic management and planning; CPAS.

#### Police Reform Adviser



Yue Xin - 13 yrs exp. Peacekeeping training; police reform; police capacity building and development; project management; mentoring; border control; public order management.

#### Public Order Adviser



Mohamed Laknar - 31 yrs. exp. Public order management; capacity building and training; planning counterterrorism; crisis management; project management.

#### Transnational Crime/Police Reform Officer



Investigations of organized crimes; capacity building and training; Gender Responsive Policing; investigations; strategic planning & policy development; project management.





Christoph Buik - 46 yrs. exp. Peacebuilding in areas of governance and rule of law; SSR; police capacity development; police reform; intelligence management on organized crime; war crime investigations.

#### Legal Affairs Officer



Miriam Mafessanti - 14 yrs. exp. International criminal, humanitarian and human rights law; Legal/policy research, analysis, drafting and guidance; Protection of civilians; Administrative law/judicial review; Project Management.

Policy and Planning Officer



Jean-Claude Nkurunziza - 19 yrs. exp. Gender and conflicts including SGBV investigations; gender and transitional justice; gender and security sector reform; protection of civilians; democratic policing; training, mentoring and advising.

#### Community Policing Officer



Mahmoud Abu-Salman - 29 yrs. exp. Community policing, investigations; gender and child Protection; protection of civilians; organized crimes; security sector reform; election security and training.





Juliana Papne-Vegso - 29 yrs. exp. Law enforcement management and leadership; program and project management; human resource management; command and control; capacity building and training development; planning.

Public Order Adviser

Staff members who concluded their tenure with the SPC in 2020



Jean-Michel Turquois - 34 yrs. exp. Public order; community policing; command & control; leadership; training and police advice.



Alessio Alfonsetti - 14 yrs. exp. Software design; software development; team leading; capacity building; administration and training.

#### Policy and Planning Officer



Servilien Nitunga - 25 yrs. exp. Project management; police capacity development; THB investigations; mentoring; immigration; borders; training.

## KNOWLEDGE MANAGEMENT AND SKILLS DEVELOPMENT

The SPC can only be effective if the skills and competencies of its officers are kept up-to-date on an ongoing basis on thematic areas that are important to field operations. The participation of SPC officers in in-service training activities is based on the needs identified by field operations and the evolving trends in policing and other law enforcement. This year, members of the SPC team attended the following courses:

> Austrian Study Centre for Peace and Conflict Resolution, ASPR. *ESDC Course on the Comprehensive Protection of Civilians*, 9-14 February 2020, Vienna, Austria.

Austrian Study Centre for Peace and Conflict Resolution, ASPR. *ESDC Core Course on Security Sector Reform*, 1-8 April, Vienna, Austria.

Geneva Centre for Security Policy, GCSP. *Virtual Learning Journey: Build-ing a National Strategy for Preventing Violent Extremism (PVE)*, 19 October – 13 November, Geneva, Switzerland.

International Security Sector Advisory Team, Geneva Centre for Security Sector Governance, ISSAT/DCAF. *International Police Masterclass,* 26 October – 5 November, German Police University, Munster, Germany.

Microsoft. Microsoft Ignite The Tour, 27-28 January, Milan, Italy.

United Nations System Staff College, UNSSC. (2020). *Conflict Analysis for Sustaining Peace* [online].

United Nations System Staff College, UNSSC. (2020). *E-Learning Curricu-Ium on Resource Management* [online].

United Nations System Staff College, UNSSC. (2020). *Enhancing Leadership for Peacebuilding* [online].

United Nations System Staff College, UNSSC. (2020). *Leadership Skills for UNGSC Programme Support and Administrative Functions* [online].

United Nations System Staff College, UNSSC. (2020). *Negotiation Skills Workshop* [online].

As part of its ongoing knowledge management efforts and continuous learning strategy, it is important for the SPC be keep abreast of new trends, concepts and practices in connection to its work. Following, is a short selection of webinars and massive online open courses (MOOCs) that members of the SPC have recommended.

Beauffort, D., Lennane, R., Connell, N., Dalaqua, R., & Revill, J. (2020). *Gender, Bioweapons, COVID-19: Connecting the Dots*. Geneva Centre for Security Policy, GCSP. <u>https://www.gcsp.ch/digital-hub/webinar-gender-bioweapons-cov-id-19-connecting-dots</u>

Bernstein, A., & Clark, L. (2020). *COVID-19 Heightens the Leadership Gap* [Webinar]. Harvard Business Publishing. <u>https://www.harvardbusiness.org/insight/</u> <u>covid-19-heightens-the-leadership-gap-webinar-recording/</u>

European Union Agency for Law Enforcement Training, CEPOL. *Impact of the COVID-19 lockdown and consequences for Law enforcement* [Webinar]. https://www.cepol.europa.eu/education-training/what-we-teach/webinars/covid-19-webinar-lockdown-thb\_

Forquilha, S., Bonate, L., & Esteves, P. (2020). *Finding Solutions to Insecurity in Cabo Delgado* [Webinar]. Chatham House. <u>https://www.chathamhouse.org/events/all/research-event/webinar-finding-solutions-insecurity-cabo-delgado</u>

Geneva Centre for Security Policy, GCSP. (2020). *COVID-19 Webinars Series*. Retrieved from <u>https://www.gcsp.ch/digital-hub#digital\_hub</u>

Guéhenno, J., Ndiaye Ntab, M., Coning, C., Holt, K. V., & Haeri, D. (2020). *The Changing Global Order and the Future of Peace Operations* [Webinar]. Challenges Forum. <u>https://www.challengesforum.org/invitation-to-the-challenges-forum-webinar-the-changing-global-order-and-the-future-of-peace-operations/</u>

Hilding-Norberg, A., Ould-Abdallah, A., Carrilho, L., Feltman, J. Gordon, R., Gowan, R., Holt,K.V., & Petrie, C. (2020). *The New Normal? Imagining Peace Operations 2030*. Geneva Centre for Security Policy, GCSP. <u>https://www.gcsp.</u> ch/digital-hub/webinar-new-normal-imagining-peace-operations-2030.

Liang-Fenton, D. *Good Governance after Conflict* [MOOC]. United States Institute of Peace, USIP. <u>https://www.usip.org/academy/catalog/good-governance-af-</u> <u>ter-conflict-micro-course</u>

Sherman, L., Neyroud, P., Mitchell, R., Rinaldo, M., House, P., Hiltz, N., Neyroud, E., & Bland, M. (2020). *Crime Harm Index* [Webinar]. Cambridge Centre for Evidence-Based Policing. <u>https://www.cambridge-ebp.co.uk/chi-webinar</u>.

UNDP Seoul Policy Centre Webinar Series. (2020). *How Can the National Police Service Respond to COVID-19: Example of the Korean National Police Agency* [Webinar]. UNDP Seoul Policy Centre for Knowledge Exchange through SDG Partnerships. <u>https://www.undp.org/content/seoul\_policy\_center/en/home/</u> <u>presscenter/articles/2019/innovative-responses-to-covid-19--concrete-exam-</u> <u>ples-from-korea-.html</u>

## **EXTRA-BUDGETARY FUNDS FOR 2021**

As highlighted in the Action for Peacekeeping (A4P) Initiative's Declaration of Shared Commitments on UN Peacekeeping, extra-budgetary (XB) support is critical to the Departments of Peace Operations (DPO) and Operational Support (DOS)' efforts to modernize UN Peacekeeping, better address the challenges peacekeeping faces today and improve the impact of peacekeeping missions on the ground.

Without donor contributions it is very difficult for the Departments to explore new innovations and ideas, as resources from the Support Account and the Peacekeeping Budgets are not available until new initiatives are proven successful. Significant number of the latest innovations in UN Peacekeeping have been only possible with the generosity of donors. The same applies with the generous donation of the Federal Government of Germany which contributed to the implementation of the UN Standing Police Capacity activities during the last two years.



Departments of Peace Operations and Operational Support Project Proposals seeking Extra-Budgetary Funds for 2021

### How are the XB Funds being Managed?

All voluntary contributions to DPO and to the Standing Police Capacity will be channeled through the Trust Fund for the Department of Peacekeeping Operations.

The trust fund will be managed according to the Financial Regulations and Rules of the UN, through the use of the International Public Sector Accounting Standards (IPSAS) and subject to audits by the Office of Internal Oversight Services and the UN Board of Auditors.



## STANDING POLICE CAPACITY (SPC)

UNITED NATIONS POLICE DIVISION (PD)

OFFICE OF RULE OF LAW AND SECURITY INSTITUTIONS (OROLSI)

DEPARTMENT OF PEACE OPERATIONS (DPO)

UNITED NATIONS

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